

**Viva-E® System, V-Twin® System, and Viva-Jr®  
System: Additional Information Regarding  
Operator's Manuals/Guide**

**Siemens Healthcare Diagnostics Inc.**

April 2021

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Dear Valued Customer,

Siemens Healthineers is notifying you of a Product Bulletin from ELITech Group B.V. in regard to an addendum to the Operator's Manual.

Please see the attached document and keep a copy close to your instruments Operator's Manual/Guide for later reference.

There is no impact on the performance or testing procedure of any of our assays.

If you have any additional questions, please contact your Siemens Healthineers Remote Service Center or your local Siemens Healthineers technical support representative.

We appreciate your business and thank you for choosing Siemens Healthineers as your partner.

With kind regards,

Erin Celano  
Global Marketing Manager

Kelly Delaney  
Global Product Manager

V-Twin, Viva-E, and Viva-Jr are trademarks of Siemens Healthcare Diagnostics.



## Clinical Systems

# Product Bulletin:

Additional information Operator's Manuals  
/ Guide of:

**Viva-Jr** (6002-940)

**Viva-E** (6002-380)

**V-Twin** (6002-800)





**Keep this document close to your copy of the  
Operator's Manual / Guide for later reference.**

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The following information needs to be added to your Operator's Manual / Guide:



**Note**

"After first opening, undiluted system solution is stable until the expiration date stated on the package label, if stored under the appropriate temperature conditions. Diluted solutions are stable at least 2 weeks on-board the analyzer."

Operator's Manual of Viva-Jr version 04 at chapter 3.2.3.

Operator's Manual of Viva-E version 06 at chapter 3.2.6.

Operator's Manual of V-Twin version 06 at chapter 3.2.4.





The following information needs to be corrected in your Operator's Manual / Guide:

**Reagent cooling refrigeration range defined as “8 – 12 °C” should be changed into “6 – 14 °C”**

Operator's Manual of Viva-Jr version 04 at chapter 2.2.3, Page 2-4 and chapter 2.4.3, page 2-7.  
Operator's Manual of Viva-E not applicable, this type of cooling is not used on the Viva-E series.  
Operator's Manual of V-Twin version 06 at chapter 0.3.3, Page 0-4.

And in Operator's Manual of Viva-Jr version 04 at chapter 2.4.3, page 2-7 the following must be corrected:

**Remove “below” from “(Absolute up to 25 °C below ambient temperature)”.**

